



THE MORAY COUNCIL Secures SharePoint Data with TITUS®

The public sector faces a major challenge when it comes to securing the millions of documents housed on document management systems such as Microsoft SharePoint®. Traditionally, security on such systems has been fairly non-existent, which in today's privacy and security conscious environment is no longer acceptable. Securing data in SharePoint has become an urgent priority for public sector organizations.

Company Profile

Moray is an area located in the North of Scotland. It covers 2,238 square miles and has a population of 88,000. The Moray Council is one of 32 directly elected local authorities in Scotland, and delivers services and functions to the community of Moray – ranging from leisure, education and community care to housing, waste disposal and roads. The council is working to design better services which will achieve a significant, measurable and demonstrable improvement in the quality of life of its citizens by more efficient delivery of excellent customer-focused services. The Moray Council employs approximately 5,000 staff. The main administrative centre is in the town of Elgin.

Business Situation

As a local government body, the Moray Council handles a wide variety of information ranging from sensitive government documents to personnel information to information on citizens. With a large portion of this information housed on Microsoft SharePoint, the organization required a way to secure documents on the system to limit user access to only those files which are relevant to them.

Challenge

The Moray Council had been using another enterprise-class corporate document management system in a small number of departments; however they decided to move to Microsoft SharePoint for their corporate solution to maximize existing resources. Paper-based documents are being scanned and added to the SharePoint system, and the majority of documents used on a day-to-day basis by the council's employees would be housed there.

With the move to SharePoint, the implementation team recognized that users have access to documents that may not be relevant and that these documents need to be secured. SharePoint's native security capabilities do not easily allow for administrators to set up per item permissions.

"Security was a top priority for us when it came to our new SharePoint system," said Roy Poulsen, ICT Project Leader, The Moray Council. "With the sheer amount of information housed in the system, we needed to limit access to documents that aren't relevant, as well as limit access to various libraries. Working with SharePoint, we quickly realized that the standard security inheritance method would be inadequate when it came to meeting our needs."



the **moray** council

Solution

Poulsen and his team began to investigate methods of securing SharePoint data and following a procurement exercise identified TITUS Metadata Security™ for SharePoint. The solution enables administrators to protect data in SharePoint by automatically limiting access to documents and the resulting filtered views based on document metadata properties.

“We looked at different ways of securing our SharePoint data, and TITUS was the only solution that offered a clear and proven way to control access and identify how data should be handled. This solution is a great complement to our existing infrastructure and we were confident it would not be onerous for us to manage.”

Roy Poulsen

ICT Project Leader, The Moray Council.

With over 1,500 desktop users, the Council generates an immense number of documents to be housed in SharePoint. With TITUS Metadata Security for SharePoint, administrators can easily create a Document Library or List that specific groups of users can share. Each group can have different and specified types of permissions. “TITUS makes it very easy for us to set up one document library, accessed by thousands of users with different permissions,” expanded Poulsen.

Benefits

TITUS Metadata Security for SharePoint delivers multiple benefits to the Moray Council’s IT team and users. Ensuring documents are secured properly has become simple with the tight integration between TITUS Metadata

Security and SharePoint. Poulsen elaborates, “TITUS automatically applies security permissions based on the document’s metadata properties or content type. This makes per document security easy for us.”

Furthermore, permissions are assigned to users or groups based on their Active Directory properties so security can be based on user or group attributes such as department and position. This enables the implementation team to ensure that users are able to quickly and easily locate the information they need to provide services to citizens on a day-to-day basis.

“The move to SharePoint was intended to make how we execute services more efficient and save time spent on the document management system by IT,” said Poulsen.

“TITUS has enabled us to greatly improve both security and efficiency which benefits our entire organization. This helps save both time and money, which ultimately benefits our citizens and helps us deliver better services.”

Roy Poulsen

ICT Project Leader, The Moray Council.

About TITUS

TITUS is the leading provider of security and compliance software that helps organizations share information securely while meeting policy and compliance requirements. Our solutions enable military, government, and large enterprises to raise awareness and meet regulatory compliance by visually alerting end users to the sensitivity of information. Products include TITUS Classification, the leading message, document and file classification and labeling solutions; TITUS Aware, products that enhance Data Loss Prevention by detecting sensitive information at the desktop; and the TITUS family of classification and security solutions for Microsoft SharePoint. TITUS solutions are deployed to over 1.5 million users within our over 300 military, government and enterprise customers worldwide, including Dow Corning, United States Air Force, NATO, G4S, Paternoster, Pratt and Whitney, Australian Department of Defence, and the U.S. Department of Veterans Affairs. For more information, visit www.titus.com.



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